

YMCA Standards of Conduct for Hirers, Lessees and Licensees

At the YMCA, we take the safety and wellbeing of children and young people seriously and believe all children and young people have the right to feel safe and be safe. The right to enjoy a safe environment free from threats, abuse or mistreatment is one of our key service commitments to our clients and communities. To ensure the safety of all children and young people accessing YMCA facilities, all licensees, lessees and hirers (regardless of tenure) are required to abide by the below Standards of Conduct.

Provide the YMCA with all required information including Photo ID, Blue Card, Insurance information and any other information that is reasonable for hire or lease purposes.

Not act in any way that condones or fails to respond to inappropriate behaviour targeted at children and young people by YMCA staff, clients or members of the public. Any Safeguarding concerns are to be reported immediately to YMCA staff.

Respect the rights and diverse needs of all children and young people. Do not make any derogatory, culturally insensitive, violent, or sexually suggestive comments or use inappropriate language whilst at the YMCA.

Comply with all relevant laws and regulations.

Protect the privacy of children, young people and their families.

Not use, possess, or be under the influence of illegal drugs and/or alcohol, or supply alcohol or drugs, including tobacco, to children and young people.

Uphold the YMCA's commitment to promote and monitor the safety and wellbeing of children and young people, to create an environment where everyone is expected to 'Tell Someone, Speak Out' and to acknowledge that protecting children is everyone's business.

Not ignore or disregard any suspected, or disclosed child abuse or neglect.

Comply with YMCA Conditions of Entry

Take all reasonable steps to protect children and young people from abuse including verbal, physical, emotional and sexual abuse, neglect, bullying and grooming (online or in person).

Not ignore or disregard any suspected or disclosed child abuse or neglect.

Ensure that all persons engaged to deliver programs to children comply with Blue Card Services requirements

For advice, or to report Safeguarding Children and Young People related concerns to the YMCA, you can contact the Safeguarding Advisor
Courtney Rohan
Ph. 3253 1744
M: 0436 676 832
E: safeguarding@ymcabrisbane.org

If anyone, including a child or young person, is in immediate danger, please contact triple zero – **000**

If you believe a child has experienced or is a risk of experiencing significant harm, **and** does not have a parent willing or able to protect them, please contact the Department of Child Safety Regional Intake Service

Brisbane	1300 682 254
Ipswich	1800 316 855
North Coast	1300 703 921
South East	1300 679 849
South West	1300 683 390

For contact after 5pm and on weekends please call Child Safety After Hours on **1800 811 810**

